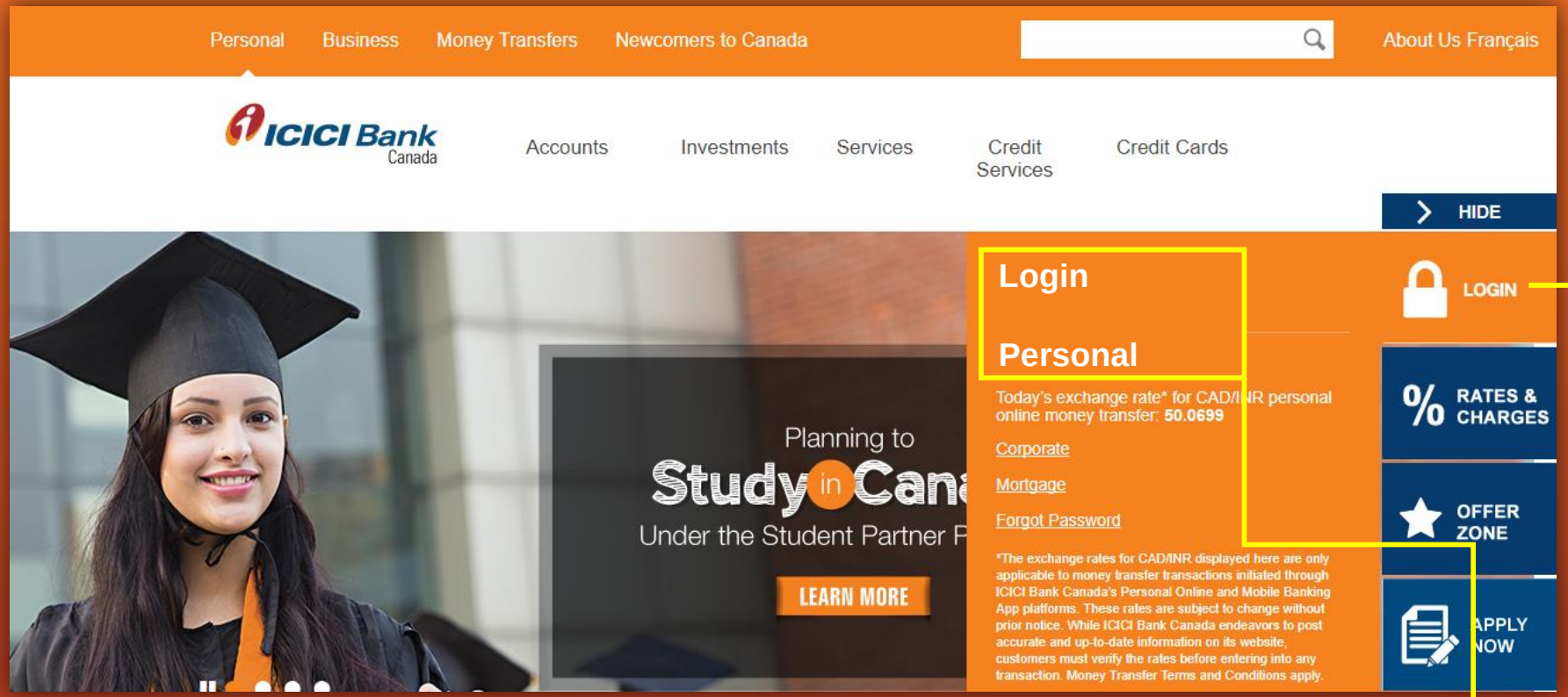
Step by step guide to

ICICI Bank

Access to Online banking & password reset

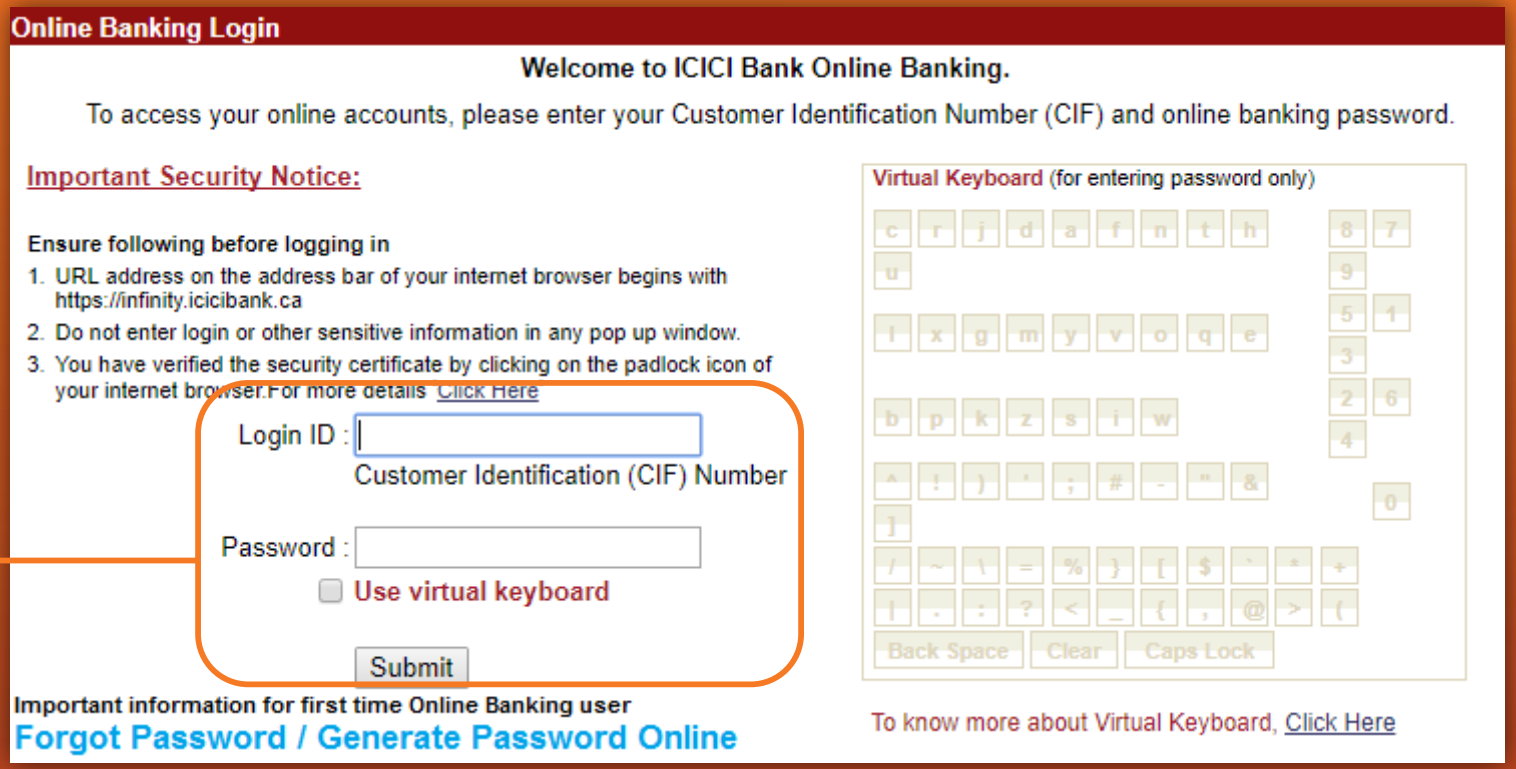
Accessing your account online -
If you have your Login ID and Password:

Visit **icicibank.ca** & Click on “Login”.



Click on “**Personal**” from the pull-out menu.

Accessing your account online -
If you have your Login ID and Password:



Enter your 9-digit Login ID which begins with the number 96.
Enter the password if you have it, and click on SUBMIT.

Requirements for changing or resetting your password:

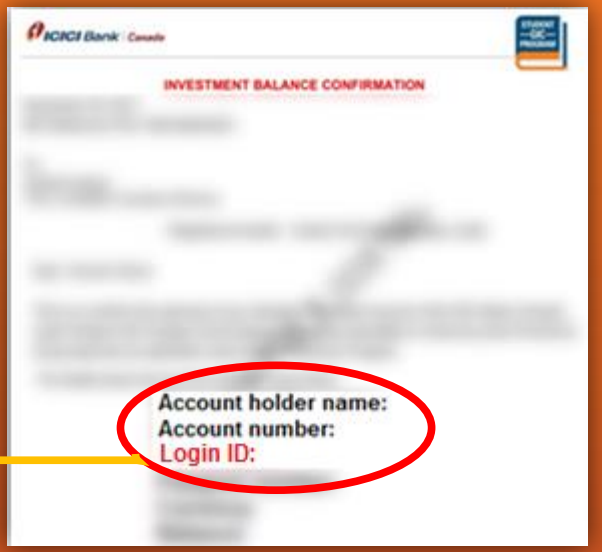
Your **Login ID** or your **Customer Identification Number**

It has **9 digits** and begins with **“96”.**

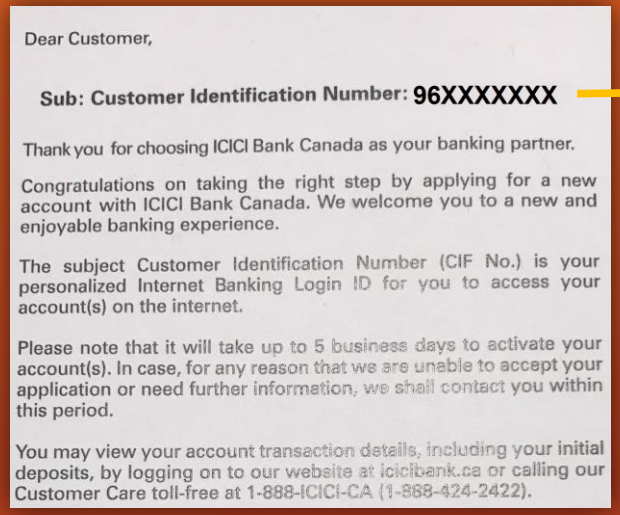
Your **mobile phone &** the number **registered** with ICICI Bank Canada.

Login ID / Customer Identification Number(CIF)

If you hold a **student account**, look for the **Login ID** in your IBC*



If you have received a **K-KIT** at our Branch, look for the **Login ID/CIF** in the welcome letter



Dear Customer,

Sub: Customer Identification Number: 96XXXXXXX

Thank you for choosing ICICI Bank Canada as your banking partner.

Congratulations on taking the right step by applying for a new account with ICICI Bank Canada. We welcome you to a new and enjoyable banking experience.

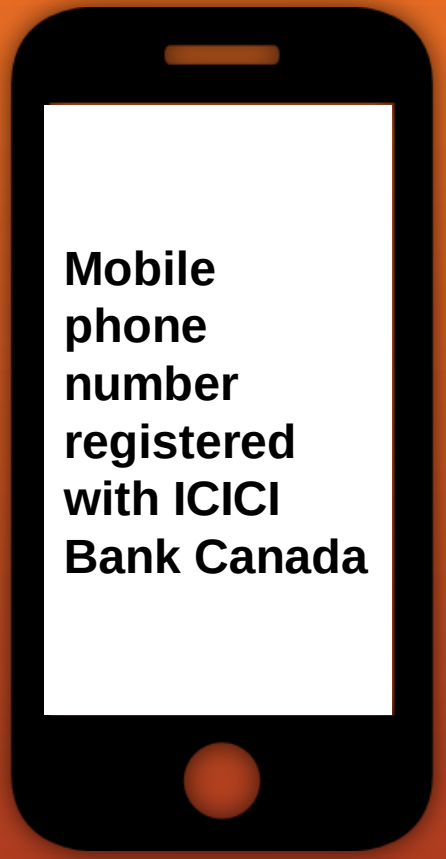
The subject Customer Identification Number (CIF No.) is your personalized Internet Banking Login ID for you to access your account(s) on the internet.

Please note that it will take up to 5 business days to activate your account(s). In case, for any reason that we are unable to accept your application or need further information, we shall contact you within this period.

You may view your account transaction details, including your initial deposits, by logging on to our website at icicibank.ca or calling our Customer Care toll-free at 1-888-ICICI-CA (1-888-424-2422).

*IBC (Investment Balance Confirmation) or a Bank Statement, can be downloaded from your secure mailbox

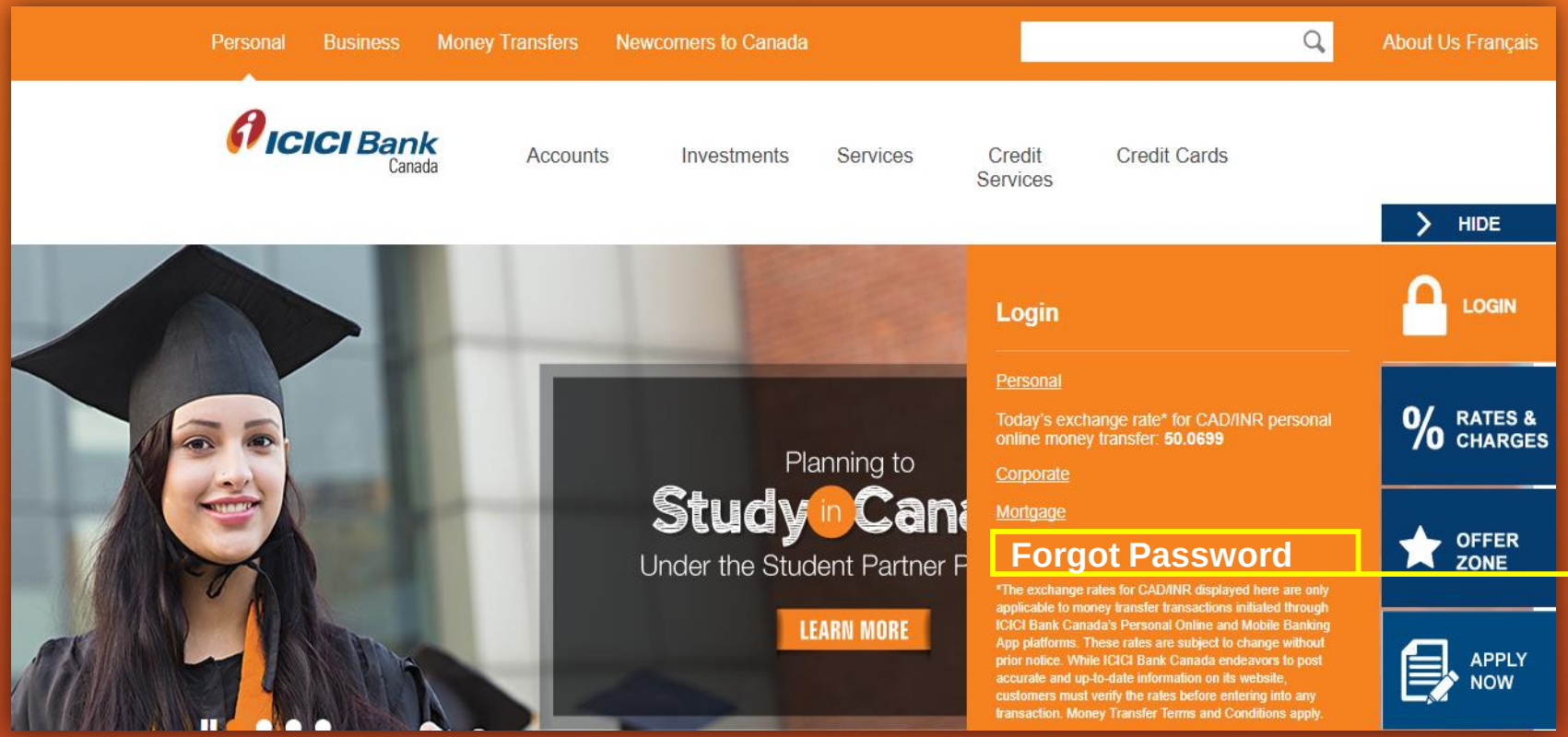
Registered mobile phone number:



It is important for the Bank to have Your mobile phone number!

If you have not registered your mobile number with us, simply call our 24-hour Customer Contact Centre toll-free at **1-888-424-2422**

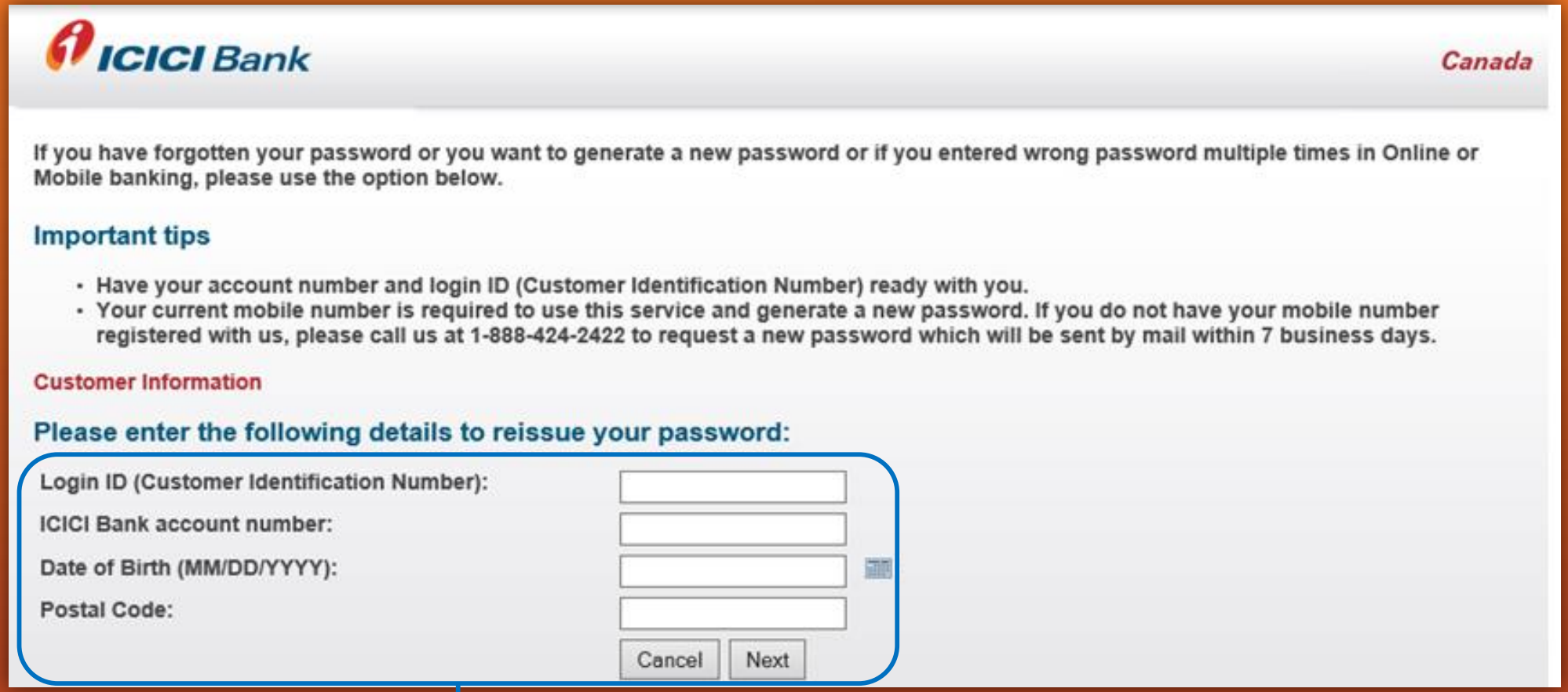
Steps to follow if you do not have or if you do not remember your password:



Visit **icicibank.ca**,

Click on "**Forgot Password**"

Enter your details:



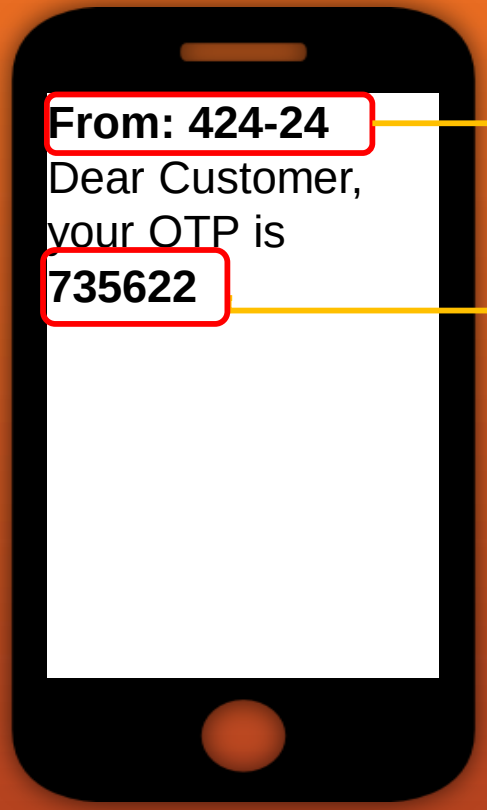
Enter the details & click on “Next”

Generate OTP:

Click on "Generate OTP"

This OTP will ONLY be sent to the Mobile number you've registered with us.

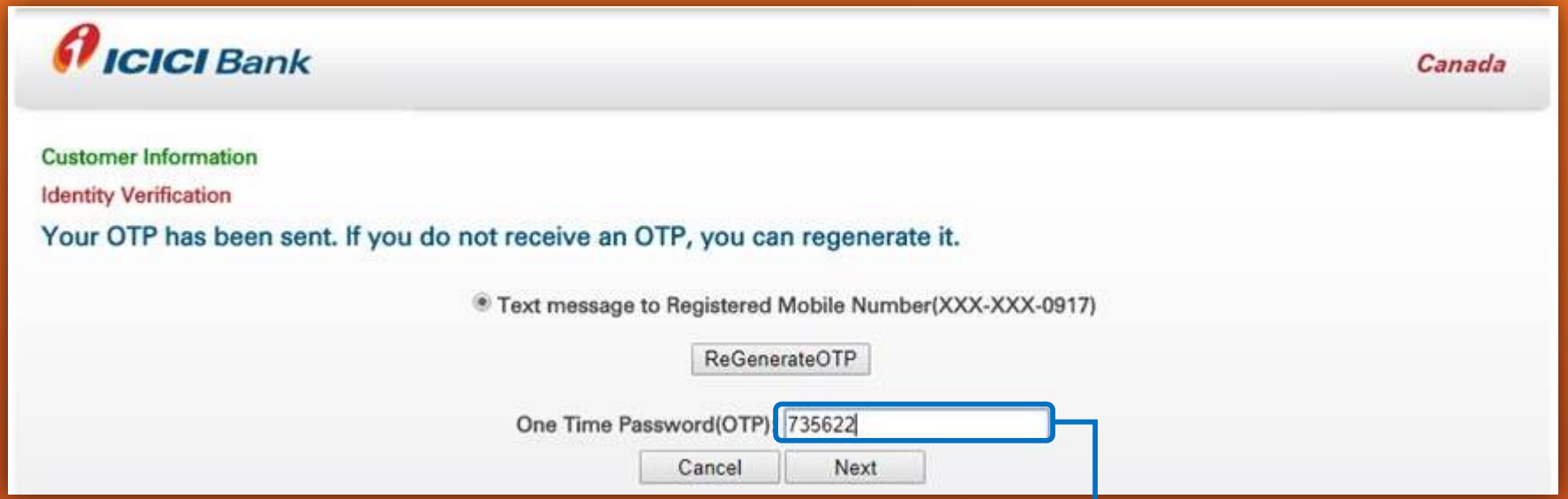
OTP received:



You will receive an SMS from **424-24** with the **OTP (One Time Password).**

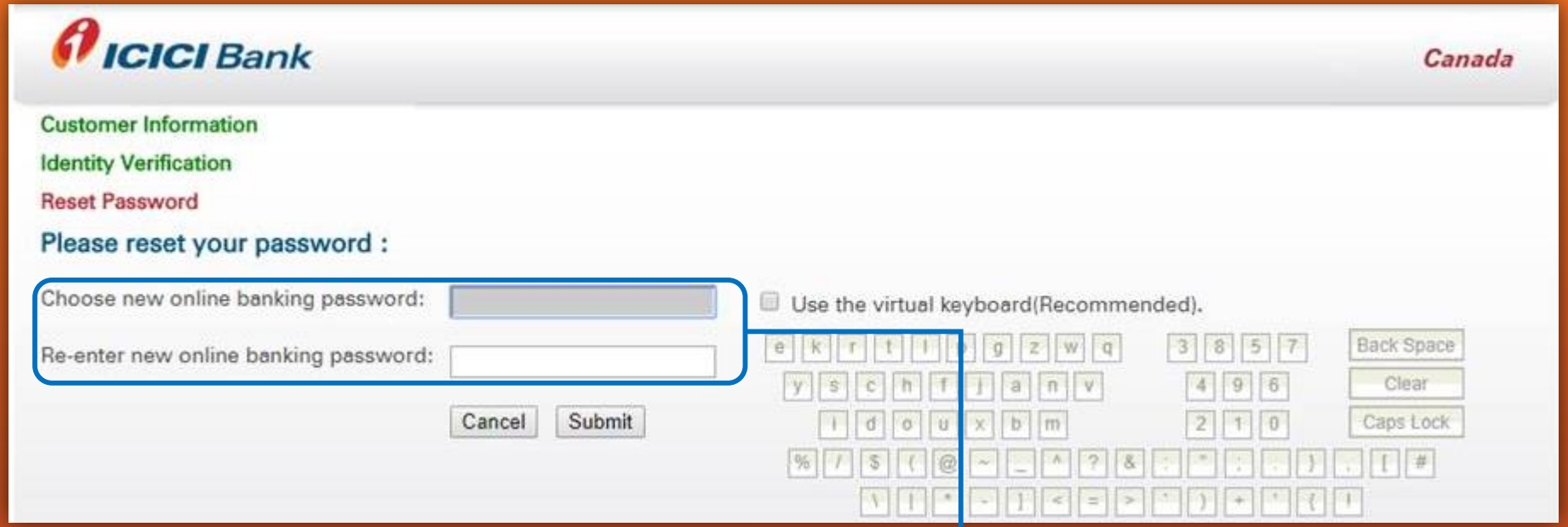
This SMS will ONLY be sent to your mobile number REGISTERED with ICICI Bank Canada

Enter OTP:



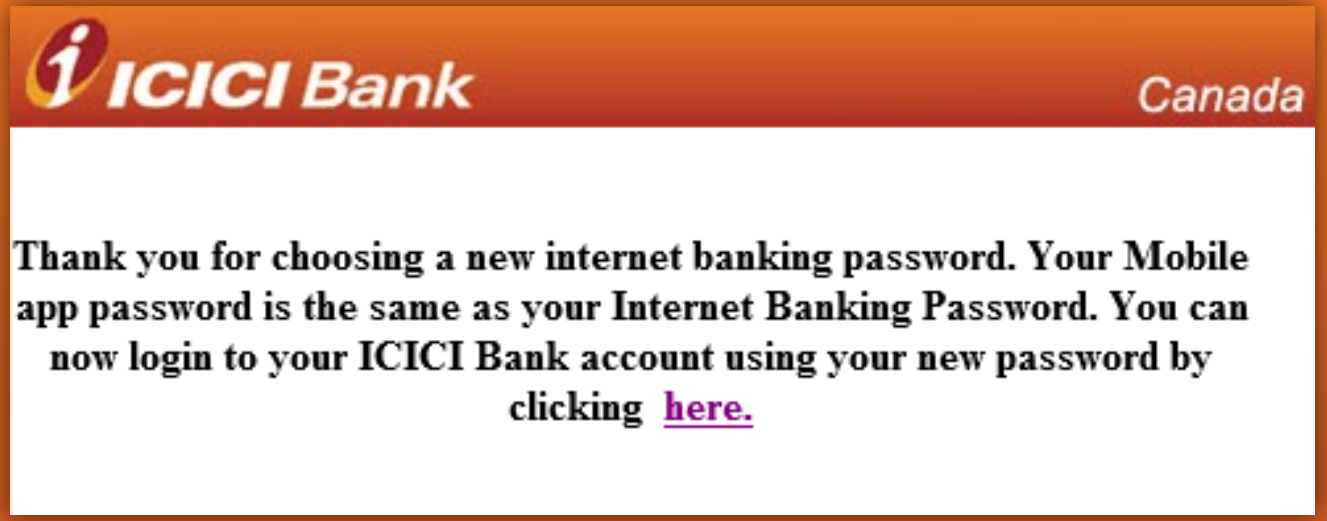
Enter the OTP received on your mobile phone and click on "NEXT"

Enter a new password



Choose a new password & click on "SUBMIT"

DO NOT SHARE your password with anyone!



Congratulations! You can now use this password on the ICICI Bank Canada iMobile App as well.

Download the app today!

GET IT ON Google Play

Download on the App Store