

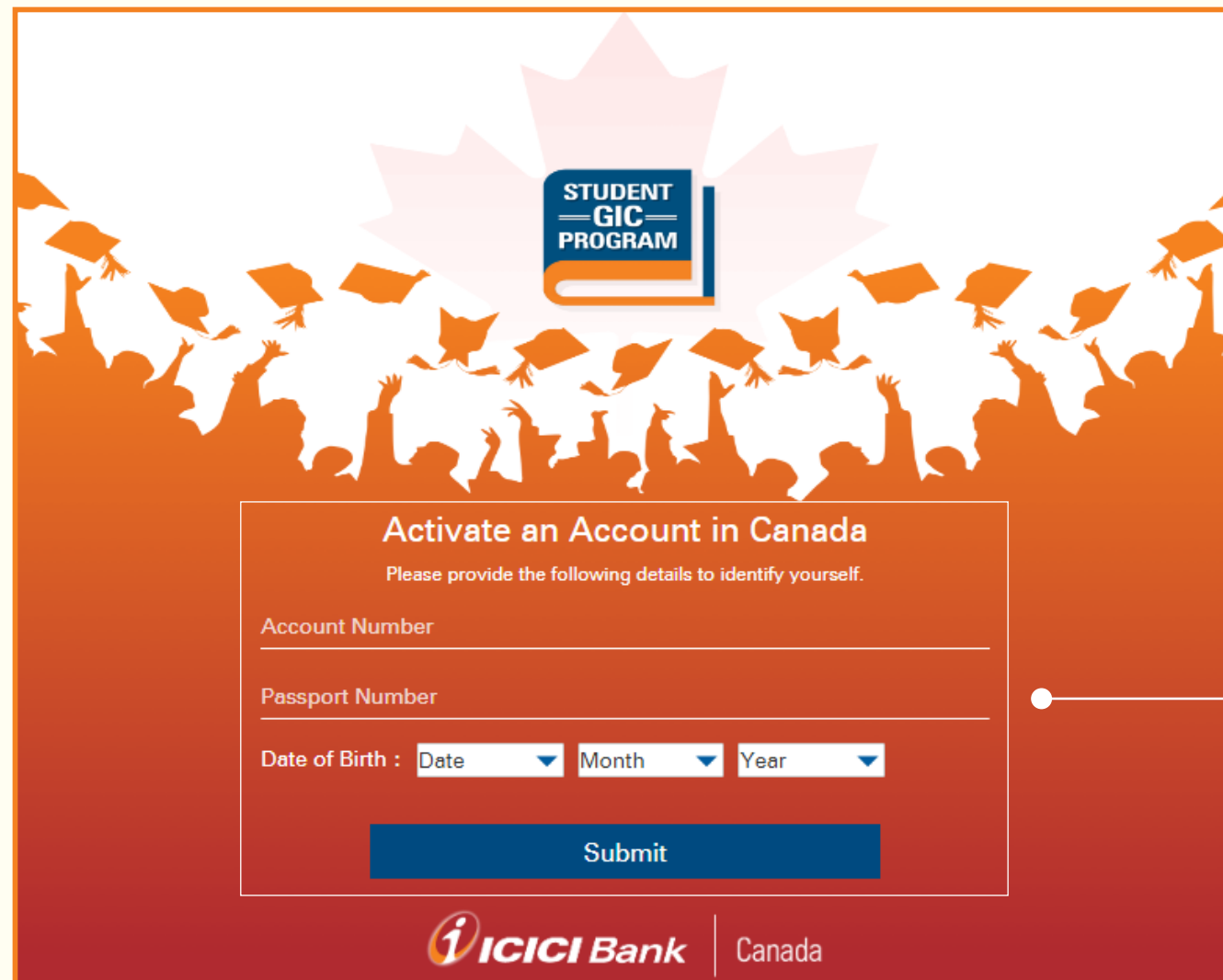


# **ACTIVATE YOUR ACCOUNT UNDER THE STUDENT GIC PROGRAM**

**2023**

**A STEP-BY-STEP GUIDE**

Download the **ICICI Bank Canada SPP** app from:



The image shows the activation screen for the ICICI Bank Canada SPP app. At the top, there is a large orange maple leaf graphic with a blue book icon in the center that says "STUDENT GIC PROGRAM". Below the leaf, there is a crowd of silhouettes of people throwing graduation caps. The main form is titled "Activate an Account in Canada" and asks the user to provide details to identify themselves. The form includes fields for "Account Number", "Passport Number", and "Date of Birth" (with dropdown menus for Date, Month, and Year). A blue "Submit" button is at the bottom of the form. The ICICI Bank Canada logo is at the bottom of the screen.

**Activate an Account in Canada**  
Please provide the following details to identify yourself.

Account Number

Passport Number

Date of Birth :  Date  Month  Year

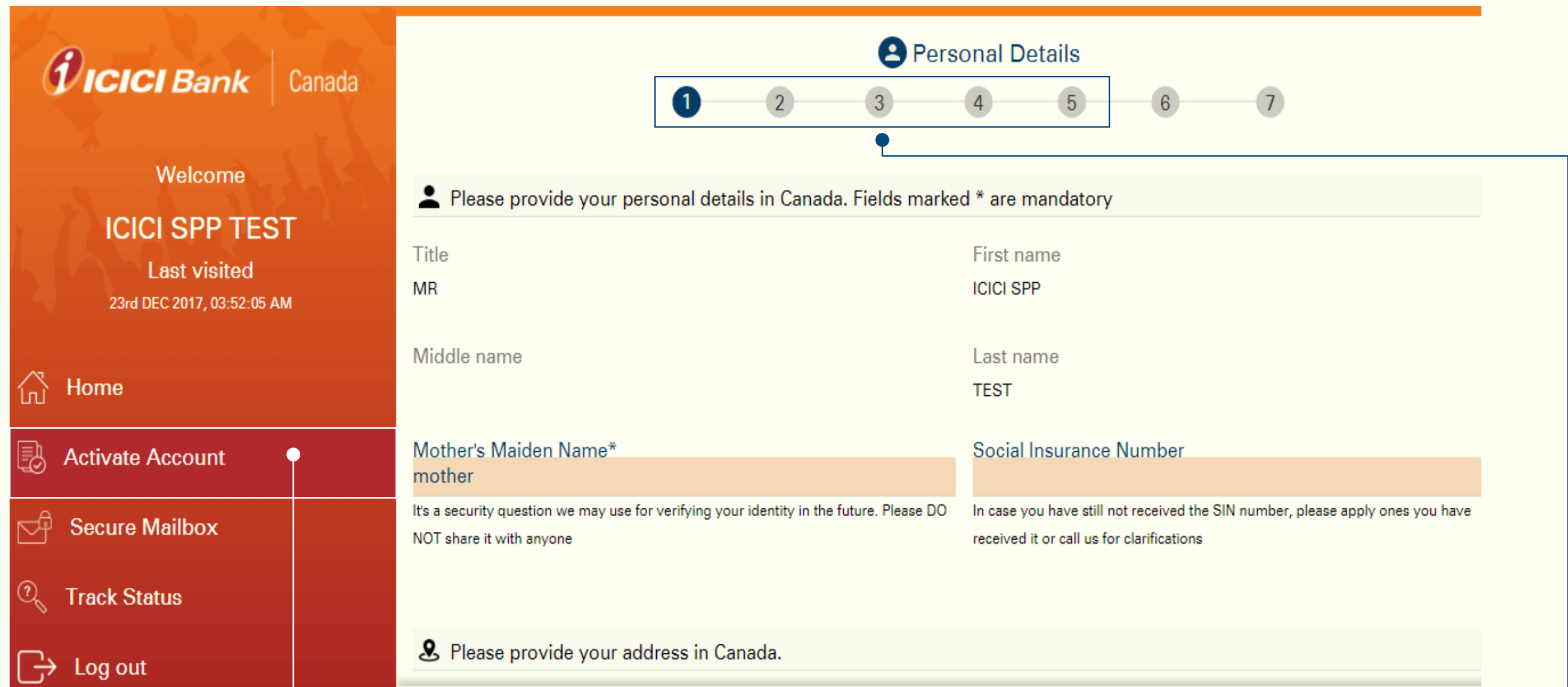
**Submit**

**ICICI Bank** | Canada

To Activate the Account  
via web browser  
[click here](#)

**On the login screen:**  
Enter your account number,  
passport number, and date of  
birth to login.

## Please provide some details for **Account Activation**



The image shows a screenshot of the ICICI Bank Canada website's account activation process. On the left is a dark red sidebar with the bank's logo and navigation links: Home, Activate Account (highlighted with a white dot and a line pointing to the instruction below), Secure Mailbox, Track Status, and Log out. The main content area has a white background. At the top, it says 'Welcome ICICI SPP TEST' and 'Last visited 23rd DEC 2017, 03:52:05 AM'. Below this is a progress bar with seven steps; step 1 is highlighted with a blue circle and a line pointing to the 'Personal Details' section. The 'Personal Details' section has a heading 'Please provide your personal details in Canada. Fields marked \* are mandatory'. It contains several input fields: Title (MR), First name (ICICI SPP), Middle name, Last name (TEST), Mother's Maiden Name\* (mother), and Social Insurance Number. Below these fields is a note about the Social Insurance Number. At the bottom of the form, there is a section for 'Please provide your address in Canada.' which is currently empty.

ICICI Bank Canada

Welcome  
ICICI SPP TEST  
Last visited  
23rd DEC 2017, 03:52:05 AM

Home

Activate Account

Secure Mailbox

Track Status

Log out

Personal Details

1 2 3 4 5 6 7

Please provide your personal details in Canada. Fields marked \* are mandatory

Title  
MR

First name  
ICICI SPP

Middle name

Last name  
TEST

Mother's Maiden Name\*  
mother

Social Insurance Number

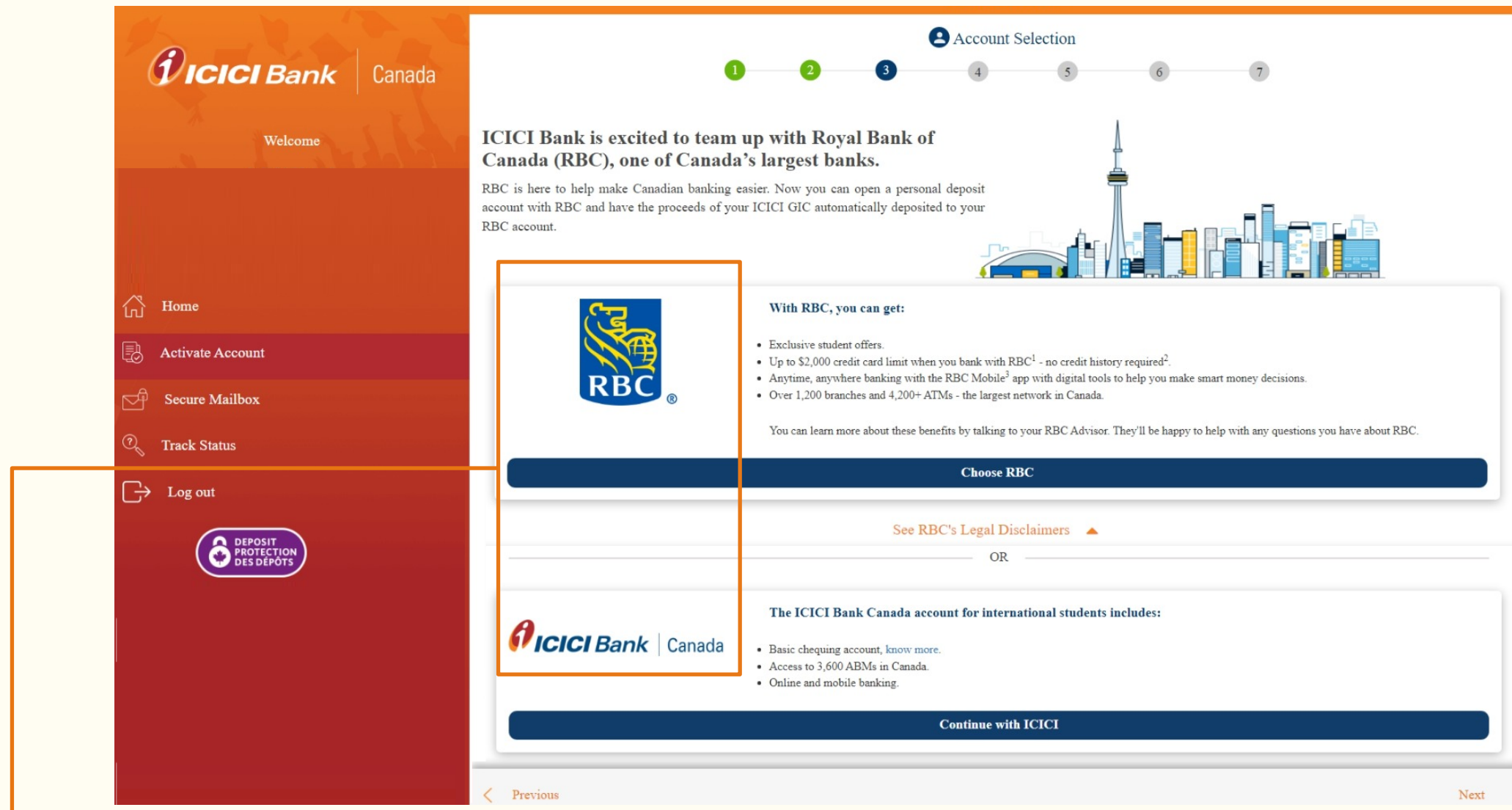
It's a security question we may use for verifying your identity in the future. Please DO NOT share it with anyone

In case you have still not received the SIN number, please apply ones you have received it or call us for clarifications

Please provide your address in Canada.

Click on **Activate Account** > Read the instructions carefully and complete all fields from **page 1 to 3** •

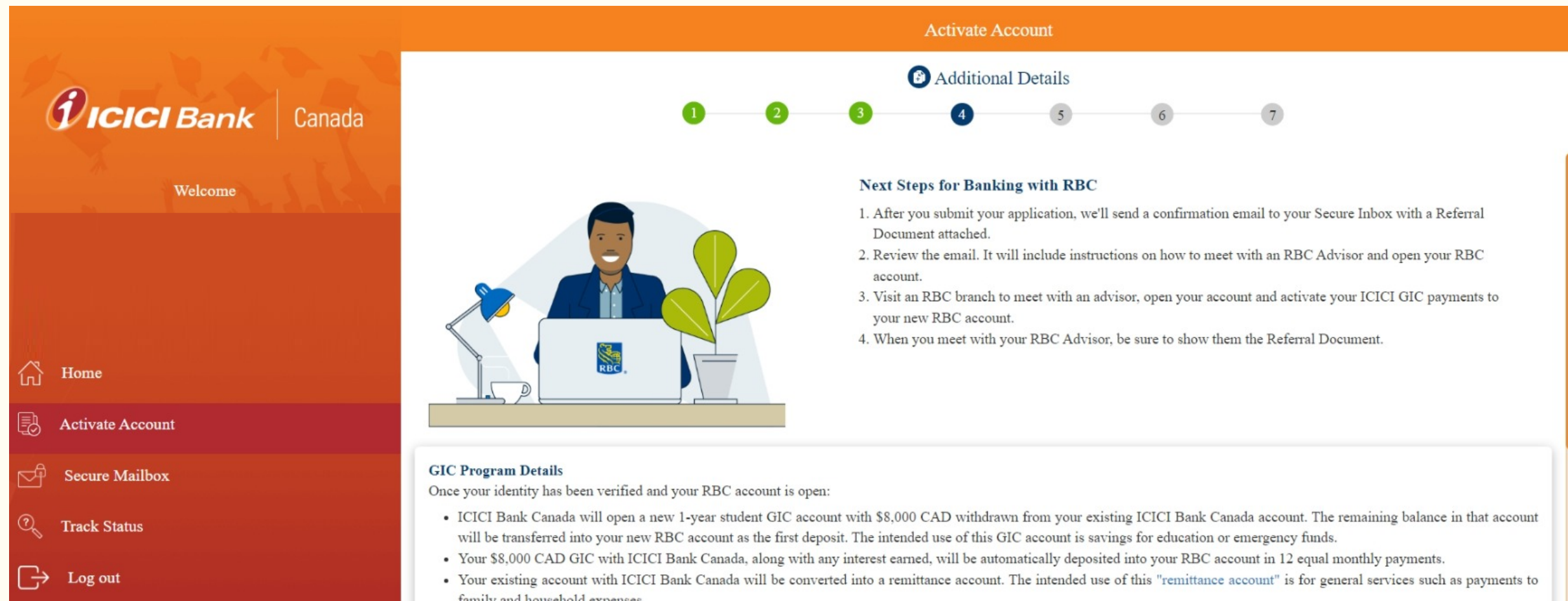
Now you can choose to open an account with **Royal Bank of Canada (RBC)**



On **page 3**, you now have a choice of opening account with **Royal Bank of Canada (RBC)** or you can continue with your Activation application with **ICICI Bank Canada**

When choosing **Royal Bank of Canada (RBC)** on page 3,  
the following steps apply

Follow the **Instructions** on the next few pages and **submit your Application**



**Activate Account**

ICICI Bank Canada

Welcome

Home

Activate Account

Secure Mailbox

Track Status

Log out

1 2 3 4 5 6 7

**Additional Details**

**Next Steps for Banking with RBC**

1. After you submit your application, we'll send a confirmation email to your Secure Inbox with a Referral Document attached.
2. Review the email. It will include instructions on how to meet with an RBC Advisor and open your RBC account.
3. Visit an RBC branch to meet with an advisor, open your account and activate your ICICI GIC payments to your new RBC account.
4. When you meet with your RBC Advisor, be sure to show them the Referral Document.

**GIC Program Details**

Once your identity has been verified and your RBC account is open:

- ICICI Bank Canada will open a new 1-year student GIC account with \$8,000 CAD withdrawn from your existing ICICI Bank Canada account. The remaining balance in that account will be transferred into your new RBC account as the first deposit. The intended use of this GIC account is savings for education or emergency funds.
- Your \$8,000 CAD GIC with ICICI Bank Canada, along with any interest earned, will be automatically deposited into your RBC account in 12 equal monthly payments.
- Your existing account with ICICI Bank Canada will be converted into a remittance account. The intended use of this "remittance account" is for general services such as payments to family and household expenses.

From **page 4**, follow the instruction carefully to open an account with **Royal Bank of Canada (RBC)** and linking of your **ICICI Bank Canada GIC**





## Notification for account opening with Royal Bank of Canada

After submission of your Activation form through these steps, you will receive instructions for opening your account with Royal Bank of Canada. Please check your secure mailbox for the email and Referral Document attachment.

This message is sent to your ICICI Bank Canada **secure mailbox**.

You can access the **secure mailbox** via the account activation app.

**My Mail Box**

**Inbox(2)** **Sent** **Compose**

**SPP.CA@ICICIBANK.COM** 26/10/2022  
Sub: Congratulations

Dear TEST RBC,  
Greeting from ICICI Bank Canada!

Thank you for completing your online account activation request with ICICI Bank Canada under Student GIC Program.

Please carefully review the attached referral document, which includes the next steps for opening your student account with RBC.

**Note:** In order to have your monthly proceeds from your ICICI Bank Canada GIC account deposited in your RBC account, **please ensure** to show the attached referral document to RBC advisor during your visit at RBC location.

Sincerely,  
ICICI Bank Canada

**Referral Document**

*Note: Secure mail sent to this mailbox will be stored for 180 calendar days, following the date of the email.*

**SUNINDER,**  
thank you for choosing RBC.

**Call RBC to book an appointment with an advisor to open your RBC personal deposit account.** Once your new RBC account is open, we'll get started on processing your first ICICI GIC deposit.

- Call 1-866-660-9943 to speak with an RBC Advisor. They'll set up an in-person appointment at a participating RBC branch to open your account and arrange to start processing your ICICI GIC redemption payments. They can also help you find the participating RBC branch location that's most convenient for you.
- You'll need to bring your passport, study permit and permanent account number (PAN) to the appointment.

**With RBC, you can get:**

- \$100<sup>1</sup> cash offer when you open a no-monthly-fee student account<sup>2</sup>.
- Up to \$2,000 credit card limit when you bank with RBC<sup>3</sup> - no credit history required<sup>4</sup>.
- Anytime, anywhere banking with the RBC Mobile<sup>5</sup> app with digital tools to help you make smart money decisions.
- Over 1,200 branches and 4,200+ ATMs - the largest network in Canada.

**Your funds will ICICI be automatically deposited into your new RBC personal deposit account**

ICICI Bank Canada will open a new 1-year student GIC account with \$8,000 CAD withdrawn from your existing ICICI Bank Canada account. The remaining balance in that account will be transferred into your new RBC account as the first deposit. The intended use of this GIC account is savings for education or emergency funds. Your \$8,000 CAD GIC with ICICI Bank Canada, along with any interest earned, will be automatically deposited into your RBC account in 12 equal monthly payments.

If you opted to continue with **ICICI Bank Canada** to open your account, the following steps apply for online verification or in-person verification



## Online Verification for **Account Activation**

### Activate Account

Online Identification

1

2

3

4

5

6

7

8

Please click the "Start" button to complete KYC online.  
The verification process is designed to confirm your identity and you will be redirected to our third-party service provider for KYC Verification and Identification.

You have **3** attempt(s) left. Please follow the instructions carefully and complete your ONLINE VERIFICATION

Alternatively, if you are unable to complete online identity verification or prefer in-person verification, you can skip the online verification by clicking the "Skip" button and provide information by following the instructions and completing the steps on the next page to visit nearest ICICI Bank branch or Canada Post location for in-person identity verification.

Start

Skip


< Previous

Next >

Provide relevant information sought in the subsequent pages and on the above page click the **Start** button to complete your **Identity Verification Online** or **Skip** if you prefer **in-person Identity Verification** or are unable to complete Identity Verification Online

# In-Person Verification for **Account Activation**

Activate Account


 **In-Person Verification**

1
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3
4
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6
7

Please Select Your Preferred Method


CANADA

POSTES



POST

CANADA

Supported By 

**Carefully review and follow 3 simple steps below:**

1. Within 2 business days from the date you have submitted a discrepancy free application to activate your account, we will send you an email with the Barcode document in your secure mailbox. You will find a Barcode on the last page of this document
2. To complete the verification process, visit a Canada Post location with all the 4 documents shown below
  - Original study permit
  - Original passport
  - PDF document with the barcode (as mentioned in step 1)
  - Bank Statement with your Canadian address

The Bank will send you a confirmation by secure mailbox after activating your account and issue a debit card if you don't have it.

Read and follow every step outlined on **page 8**.

Not applicable, if **Online Identity Verification** has been **successfully** completed

Please provide some details for **Account Activation**

Activate Account

1
2
3
4
5
6
7
8

**Document Upload**

Upload a clear and legible copy of following documents:

Study permit (IMM1442) Fields marked \* are mandatory  
Please ensure all details are correct to avoid delay in your account activation.

**Study Permit document number\***

DD 123 456 789

**Issuing Authority\***

CANADA

**Expiry Date\***

2017-10-27

Upload scanned copy of your study permit

Student.pdf upload successfully

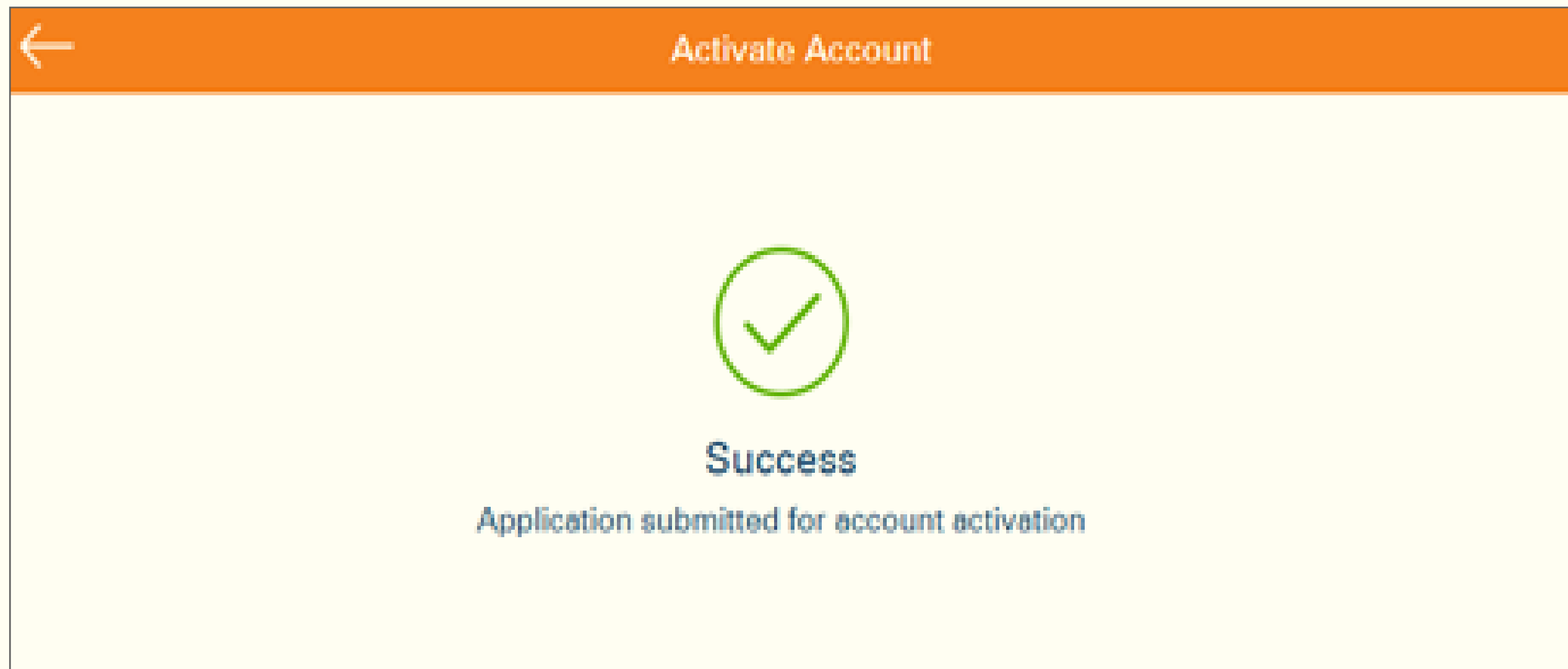
- Scan the study permit
- Save the file in PDF/JPEG format
- Click the camera image and follow instructions to upload the file



On **page 9**, enter your Study Permit document number and some other details. Upload images exactly as instructed and then click on **Submit**.

Not applicable, if **Online Identity Verification** has been **successfully** completed

**Account Activation** request is submitted



The above message will be displayed upon successful submission of your Account Activation request.

## Updates from ICICI Bank Canada **within 1-2 business days**

We will verify the details you provided and update you in 1-2 days with **one of the two** notifications listed below.



### **Scenario 1: Notification for an in-person verification**

(Not applicable, if Online Identity Verification has been successfully completed)

You will receive an email in your **ICICI Bank Canada Secure Mailbox** with details of next steps, i.e. to visit **Canada Post** for completing an in-person verification of documents.

You can access the **ICICI Bank Canada Secure Mailbox** via the Account Activation app.



### **Scenario 2: Notification of Discrepancy**

You will receive a notification at your personal email address inviting you to check the **ICICI Bank Canada Secure Mailbox** for procedures on how to resolve the discrepancy(ies) that we have observed.

(or)

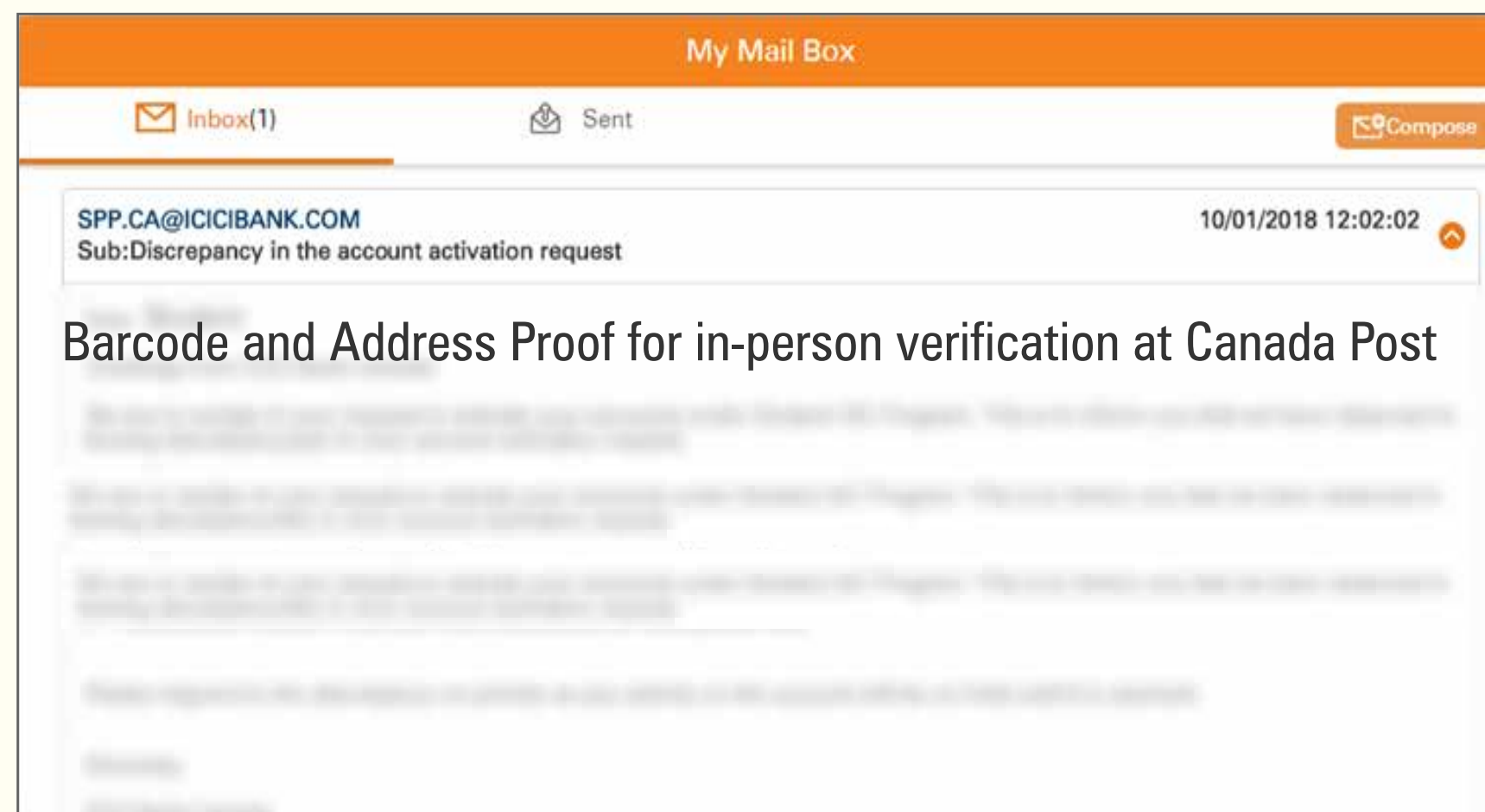




## Scenario 1: Notification for an in-person verification

Steps to be followed for an in-person verification at Canada Post.

This message is sent to your **ICICI Bank Canada Secure Mailbox**.



You can access the **ICICI Bank Canada Secure Mailbox** via the Account Activation app.





## Scenario 1: Notification for an in-person verification

My Mail Box

Inbox(1)

Sent

Compose

SPP.CA@ICICIBANK.COM

10/01/2018 12:02:02

Sub:Discrepancy in the account activation request

Barcode and Address Proof for in-person verification at Canada Post

Barcode Document

Address Proof

Available at

Canada Post

Secure Mail


Post Office

Service de poste

Canada Post Physical Identity Verification

Candidate Information

First Name:	Student Name
Last Name:	Student Name
Date of Birth:	Your Date of Birth



DSS592445314;445314;445314

Participating Canada Post locations nearest to: P6B6G3

CANADIAN TIRE #095 Distance :2.5	Canada post location 1
STATION MALL DRUG MART Distance :4.7	Canada post location 2
SAULT STE MARIE MAIN PO Distance :4.8	Canada post location 3
STAMPING GROUNDS Distance :5.2	Canada post location 4

Download the **Barcode Document** and **Address Proof** from your **ICICI Bank Canada Secure Mailbox**. You do not need to take a print-out of these 2 documents.

You will see a **3-page** Document with a **Barcode** on the last page.

Visit a **Canada Post location** with all the documents shown on the next screen.



## Scenario 1: Notification for an in-person verification



Visit a Canada Post location with **all of the 4 documents** listed below:

### Original Study Permit

(received at a Canadian port of entry)



### Original Passport

(the one you used to enter Canada)



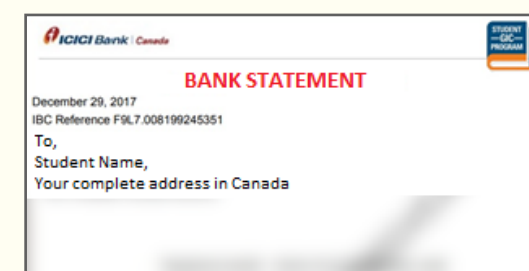
### Barcode Document

(received at your ICICI Bank Canada Secure Mailbox)



### Address Proof

(received at your ICICI Bank Canada Secure Mailbox)





## Scenario 2: Notification of discrepancy

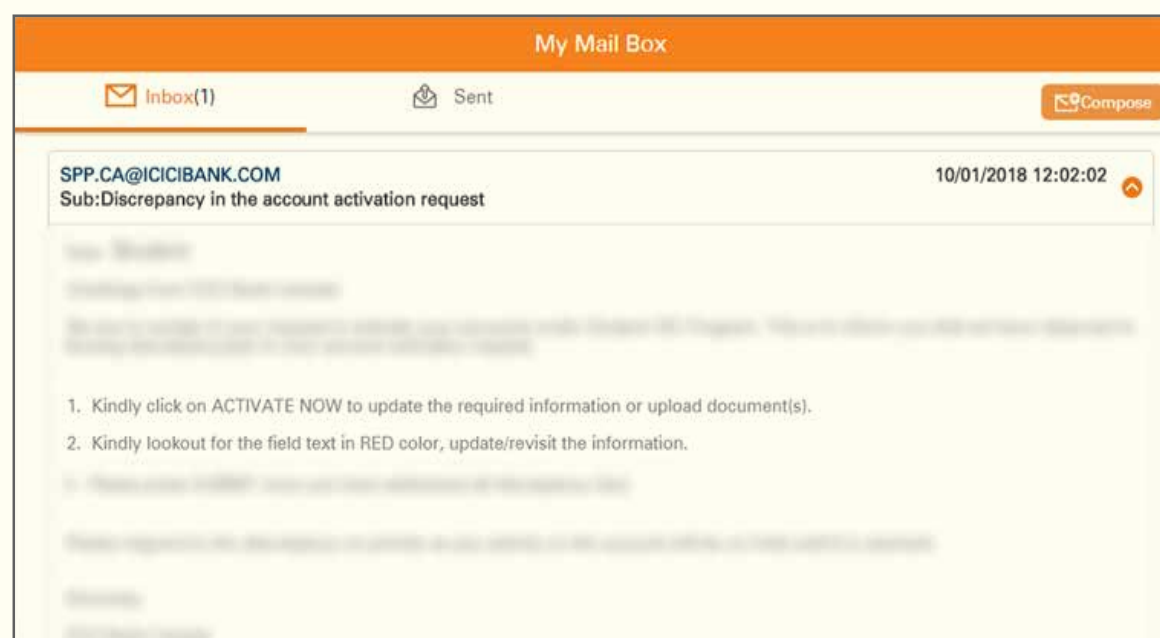
**From:** spp.ca@icicibank.com  
**To:** your-personal-email-id@domain.com  
**Sub:** ICICI Bank Canada Secure mailbox - New message notification

Dear Customer,

You have a new message in your ICICI Bank Canada Secure Mailbox.

Please note: This is a system generated notification. Please do not reply

A sample of notification sent to your **personal email address**



A sample of procedures to resolve the discrepancy.

This message is sent to your **ICICI Bank Canada Secure Mailbox**

You can access the **ICICI Bank Secure Mailbox** via the Account Activation app.




## Scenario 2: Notification of discrepancy

**Activate Account**

 **Document Upload**

1
2
3
4
5
6
7

Upload a clear and legible copy of following documents:

 **Study permit (IMM1442)** Fields marked \* are mandatory  
 Please ensure all details are correct to avoid delay in your account activation.


**Study Permit document number\***

**Issuing Authority\***


CANADA

**Expiry Date\***

2017-10-27



**Upload scanned copy of your study permit**



Login to the SPP Account Activation app to resolve the discrepancies by responding to the field(s) highlighted in red

## Account Activation:

Your account will be activated within 2 business days after all the requirements are completed satisfactorily.

**If you have any questions, please call us at 1-888-424-2422.**

**We are here 24/7 to serve your banking needs.**

Alternatively, you may visit at any of our branch locations, [click here](#) for list.