

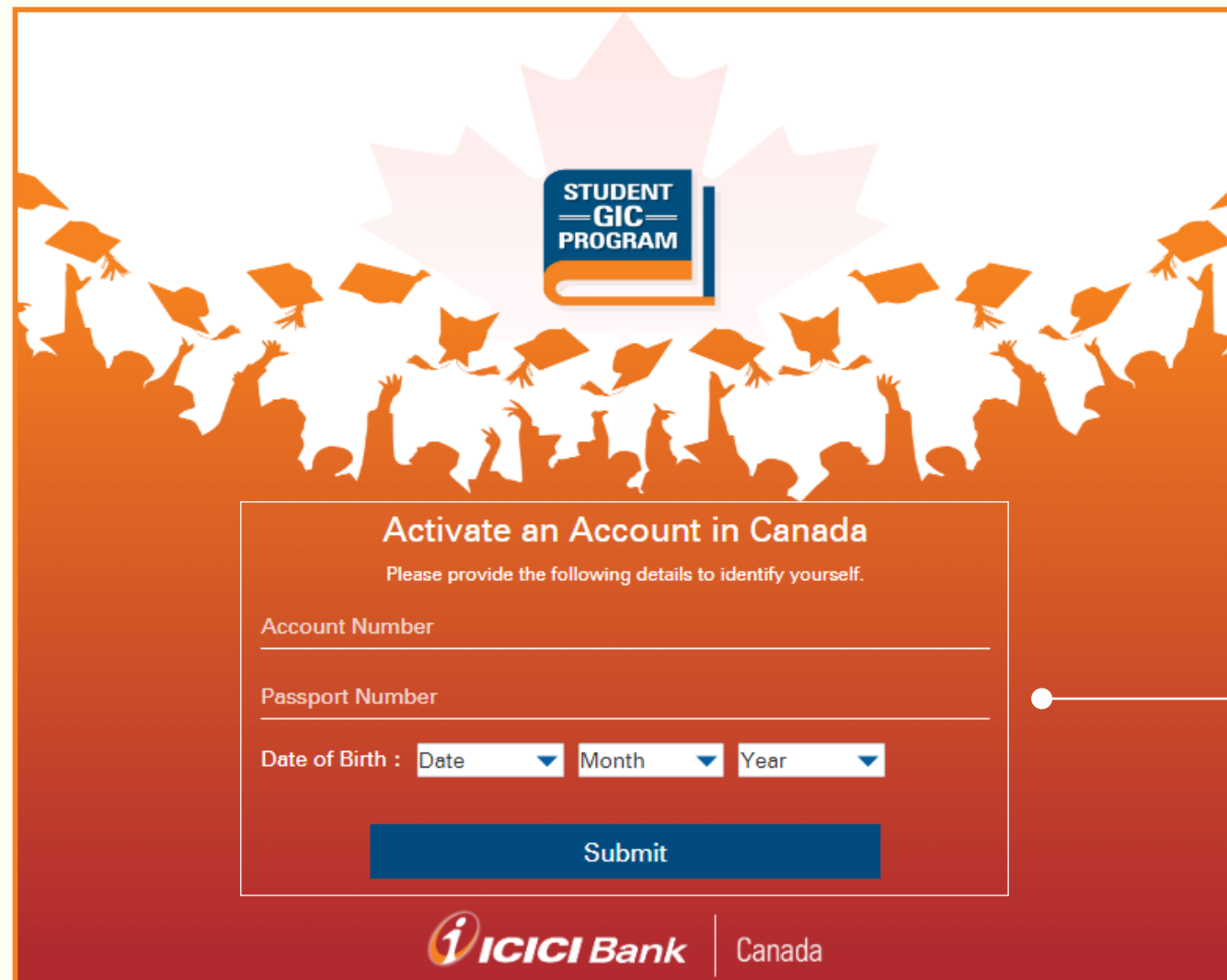


# **ACTIVATE YOUR ACCOUNT UNDER THE STUDENT GIC PROGRAM**

**2021**

**A STEP-BY-STEP GUIDE**

Download the **ICICI Bank Canada SPP** app from:




**STUDENT GIC PROGRAM**

**Activate an Account in Canada**  
Please provide the following details to identify yourself.

Account Number

Passport Number

Date of Birth :



To Activate the Account via web browser

[click here](#)

**On the login screen:**

Enter your account number, passport number, and date of birth to login.

# Please provide some details for **Account Activation**

Click on **Activate Account** > Read the instructions carefully and complete all fields from **page 1 to 5** •

## Online Verification for **Account Activation**

Activate Account

Online Identification

1 2 3 4 5 6 7 8

Please click the "Start" button to complete KYC online.  
The verification process is designed to confirm your identity and you will be redirected to our third-party service provider for KYC Verification and Identification.

You have **3** attempt(s) left. Please follow the instructions carefully and complete your ONLINE VERIFICATION [Start](#)


Alternatively, if you are unable to complete online identity verification or prefer in-person verification, you can skip the online verification by clicking the "Skip" button and provide information by following the instructions and completing the steps on the next page to visit nearest ICICI Bank branch or Canada Post location for in-person identity verification. [Skip](#)

[Previous](#) [Next](#)

Click on **Start** to complete your **Identity Verification Online** or **Skip** if you prefer **in-person Identity Verification** or are unable to complete Identity Verification Online


# In-Person Verification for **Account Activation**


Activate Account



**In-Person Verification**

Please Select Your Preferred Method



Supported By


Carefully review and follow 3 simple steps below:

1. Within 2 business days from the date you have submitted a discrepancy free application to activate your account, we will send you an email with the Barcode document in your secure mailbox. You will find a Barcode on the last page of this document
2. To complete the verification process, visit a Canada Post location with all the 4 documents shown below
  - Original study permit
  - Original passport
  - PDF document with the barcode (as mentioned in step 1)
  - Bank Statement with your Canadian address

The Bank will send you a confirmation by secure mailbox after activating your account and issue a debit card if you don't have it.

Read and follow every step outlined on **page 7**

Not applicable, if **Online Identity Verification** has been **successfully** completed



# Please provide some details for **Account Activation**

**Activate Account**

1 — 
 2 — 
 3 — 
 4 — 
 5 — 
 6 — 
 7 — 
 8

**Document Upload**

Upload a clear and legible copy of following documents:

**Study permit (IMM1442)** Fields marked \* are mandatory  
Please ensure all details are correct to avoid delay in your account activation.

<b>Study Permit document number*</b> <span style="background-color: #f4a460; color: white; padding: 2px;">DD 123 456 789</span>	<b>Issuing Authority*</b> <span style="background-color: #f4a460; color: white; padding: 2px;">CANADA</span>
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Expiry Date\* 📅  
2017-10-27

Upload scanned copy of your study permit 📁

Student .pdf upload successfully

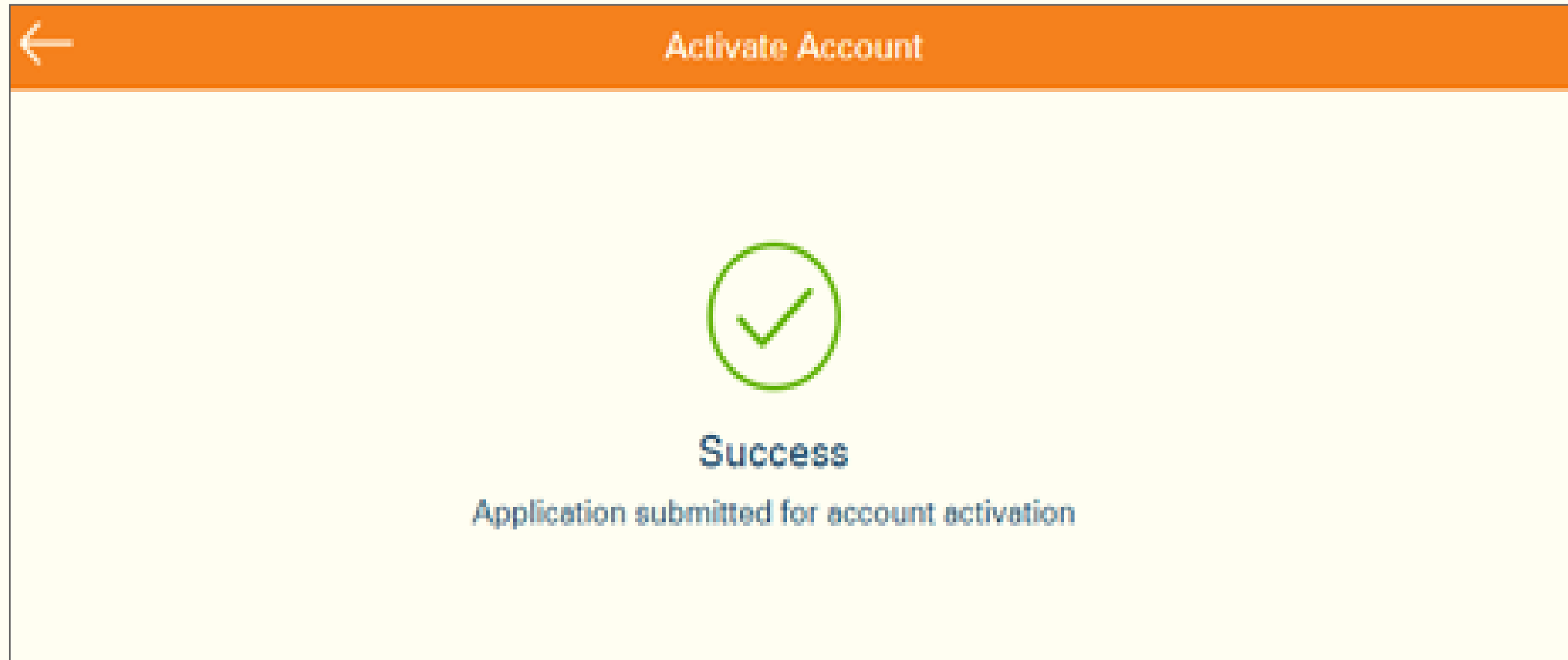
- Scan the study permit
- Save the file in PDF/JPEG format
- Click the camera image and follow instructions to upload the file



On **page 8**, enter your Study Permit document number and some other details. Upload images exactly as instructed and then click on **Submit**.

Not applicable, if **Online Identity Verification** has been **successfully** completed

## Account Activation request is submitted



The above message will be displayed upon successful submission of your Account Activation request.

## Updates from ICICI Bank Canada **within 1-2 business days**

We will verify the details you provided and update you in 1-2 days with **one of the two** notifications listed below.



### **Scenario 1: Notification for an in-person verification**

(Not applicable, if Online Identity Verification has been successfully completed)

You will receive an email in your **ICICI Bank Canada Secure Mailbox** with details of next steps, i.e. to visit **Canada Post** for completing an in-person verification of documents.

You can access the **ICICI Bank Canada Secure Mailbox** via the Account Activation app.



### **Scenario 2: Notification of Discrepancy**

You will receive a notification at your personal email address inviting you to check the **ICICI Bank Canada Secure Mailbox** for procedures on how to resolve the discrepancy(ies) that we have observed.

(or)

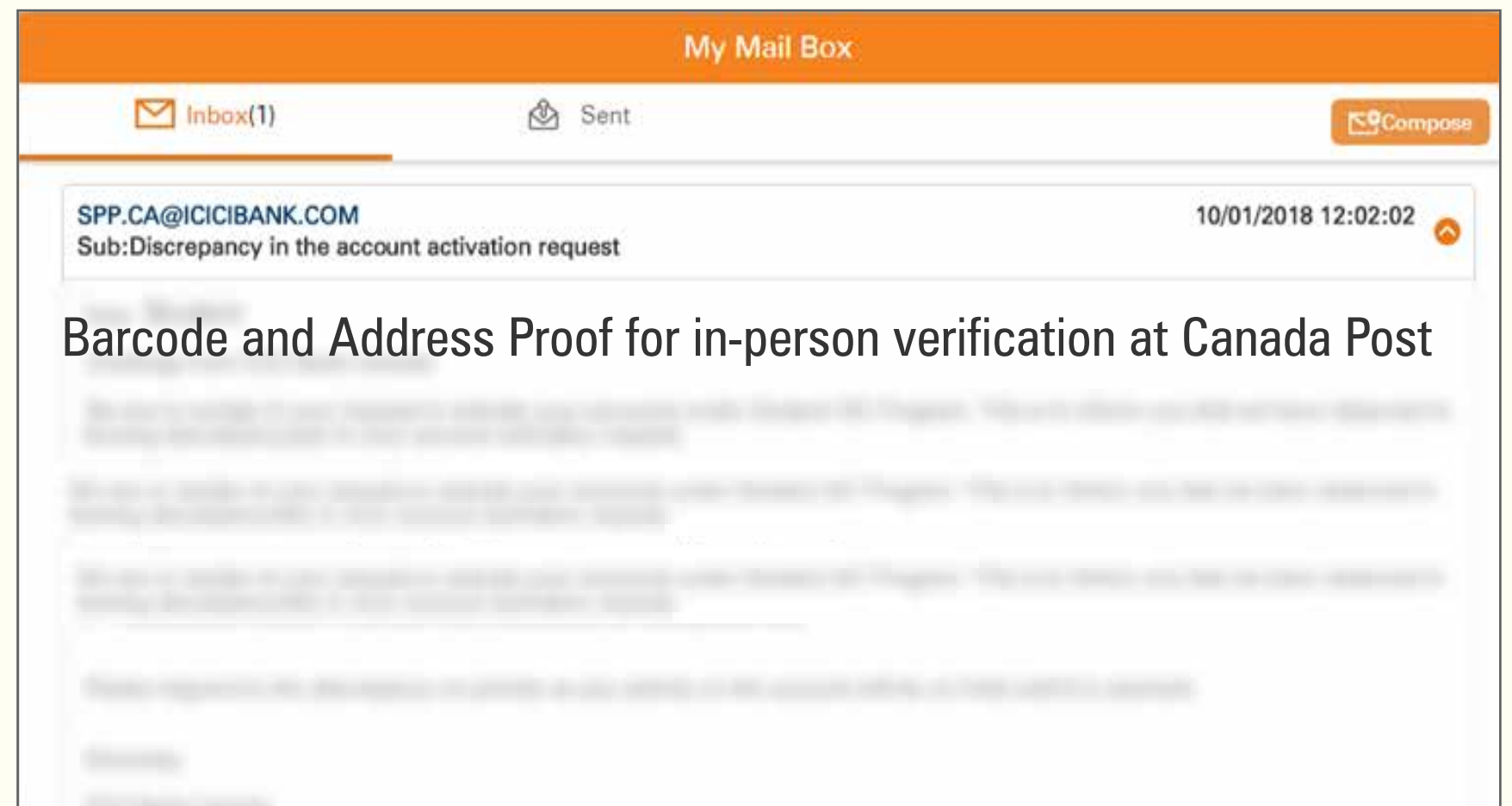




## Scenario 1: Notification for an in-person verification

Steps to be followed for an in-person verification at Canada Post.

This message is sent to your **ICICI Bank Canada Secure Mailbox**.



You can access the **ICICI Bank Canada Secure Mailbox** via the Account Activation app.



## Scenario 1: Notification for an in-person verification

My Mail Box

Inbox(1) Sent Compose

SPP.CA@ICICIBANK.COM 10/01/2018 12:02:02

Sub:Discrepancy in the account activation request

Barcode and Address Proof for in-person verification at Canada Post

**Barcode Document** **Address Proof**

Available at

**Sterling**  
Talent Solutions

Canada Post Physical Identity Verification

Candidate Information

First Name:	Student Name
Last Name:	Student Name
Date of Birth:	Your Date of Birth

Participating Canada Post locations nearest to: P6B6G3

CANADIAN TIRE #095 Distance :2.5	Canada post location 1
STATION MALL DRUG MART Distance :4.7	Canada post location 2
SAULT STE MARIE MAIN PO Distance :4.8	Canada post location 3
STAMPING GROUNDS Distance :5.2	Canada post location 4

Download the **Barcode Document** and **Address Proof** from your **ICICI Bank Canada Secure Mailbox**. You do not need to take a print-out of these 2 documents.

You will see a **3-page** Document with a **Barcode** on the last page.

Visit a **Canada Post location** with all the documents shown on the next screen.



## Scenario 1: Notification for an in-person verification



Visit a Canada Post location with **all of the 4 documents** listed below:

### Original Study Permit

(received at a Canadian port of entry)



### Original Passport

(the one you used to enter Canada)



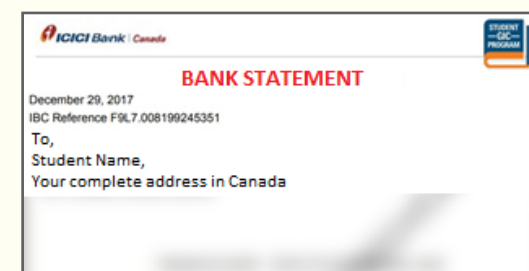
### Barcode Document

(received at your ICICI Bank Canada Secure Mailbox)



### Address Proof

(received at your ICICI Bank Canada Secure Mailbox)





## Scenario 2: Notification of discrepancy

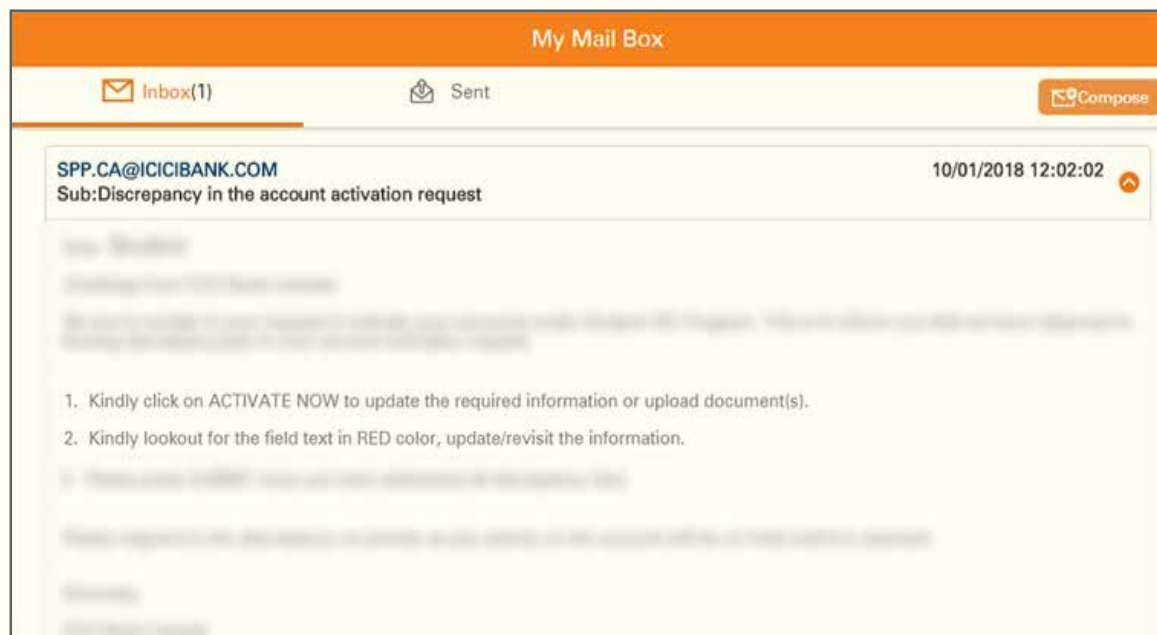
**From:** spp.ca@icicibank.com  
**To:** your-personal-email-id@domain.com  
**Sub:** ICICI Bank Canada Secure mailbox - New message notification

Dear Customer,

You have a new message in your ICICI Bank Canada Secure Mailbox.

Please note: This is a system generated notification. Please do not reply

A sample of notification sent to your **personal email address**



A sample of procedures to resolve the discrepancy.

This message is sent to your **ICICI Bank Canada Secure Mailbox**

You can access the **ICICI Bank Secure Mailbox** via the Account Activation app.



## Scenario 2: Notification of discrepancy

**Activate Account**


**Document Upload**

1 — 2 — 3 — 4 — 5 — 6 — 7


Upload a clear and legible copy of following documents:

**Study permit (IMM1442)** Fields marked \* are mandatory  
Please ensure all details are correct to avoid delay in your account activation.

<b>Study Permit document number*</b>	<b>Issuing Authority*</b>
<input type="text"/>	CANADA

Expiry Date\*  
2017-10-27 

**Upload scanned copy of your study permit**



Login to the SPP Account Activation app to resolve the discrepancies by responding to the field(s) highlighted in red

## Account Activation:

Your account will be activated within 2 business days after all the requirements are completed satisfactorily.

**If you have any questions, please call us at 1-888-424-2422.**

**We are here 24/7 to serve your banking needs.**

Alternatively, you may visit at any of our branch locations, [click here](#) for list.