

Important: Canada Post service

Due to the Canada Post service disruption, you may not receive your banking documents/statements or be able to mail your payments through Canada Post.

To avoid any interruptions or missed payments, we recommend that you register for our Digital Banking services, if you have not already registered and sign up for receiving Account statements, notices, tax documents electronically.

To register for receiving documents electronically, **contact 1-888-424-2422**. Our customer service representatives are available to support you 24-hours a day, seven days a week. Please note you can withdraw your consent at any time in the future.

ICICI Bank Canada follows strict guidelines to protect personal information of our customers, which are mentioned on www.icicibank.ca/en/privacy/default

Contact Centre: 1-888-ICICI-CA (1-888-424-2422)

E-mail: <u>customercare.ca@icicibank.com</u>